Logistics Electronic Data Interchange

Logistics Electronic Data Interchange (EDI) enables the seamless exchange of business documents and information between logistics partners in a standardized electronic format. This system improves accuracy, reduces processing time, and enhances collaboration by automating order management, shipping notices, and invoicing, ultimately leading to increased efficiency in supply chain operations.
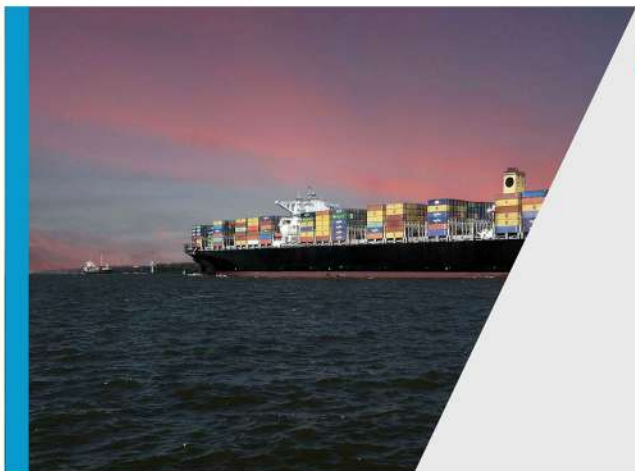
About the Customer

Our customer is a leading provider of reusable metal box storage solutions in multiple sectors such as chemical, food processing, etc. They have operations in over 50 locations worldwide.

The Business Case

Our customer wanted to have a system wherein their customers can electronically avail themselves of services such as

- Place sales requests
- Submit and retrieve quotations
- Confirm acceptances and receipts of assets
- Transaction management

Until then, these services were availed manually with paper-based

Our Solution

Technodx understood the client's unique needs and created an integrated portal for all customers of our customer to have an overview of their activities with the customer. The solution helped improve working relationships between our customer and their affiliates in over 50 countries.

- Sales Requests
- Notifications
- File delivery
- Transaction status
- Report generation

Solution Achievements

Technodx devised and developed a solution for our customer that helped their sales team as well as their customers to have a transparent understanding of transactions and asset information. Our solution offered them a paperless way of managing different asset transactions and requests at minimal complexity. Some of the highlights of our solution were

- Automated transactions
- Detailed report generation
- Comprehensive system monitoring for email based transaction processing
- Combatable with basic legacy IT systems of clients of customer